ORENDA

Our Good Neighbor Pledge

Orenda's mission is to make the electric grid more resilient and sustainable for the neighborhoods it serves. As we build projects across the city, we make a set of commitments to our neighbors: to communicate transparently, respond to your questions, incorporate your feedback, maintain a clean and safe project site, and work alongside community partners. These commitments will apply for the full life of the project. This pledge outlines how we'll work with you.

Our Commitment to You

Transparency

We will share clear, accurate information about the project including what it is, how it works, its safety procedures, and what it brings to the neighborhood.

Responsiveness

You will have a designated Community Engagement Manager as your point of contact. They'll respond to questions promptly, work closely with our construction team, and follow through on the commitments we make to this community.

Collaboration

We will give you opportunities to ask questions, provide input, and where possible we will incorporate your feedback.

Cleanliness

We will maintain a clean, safe site and address any quality of life issues in a timely manner.

Long-Term Partnership

We are committed to being a good neighbor and part of the community. We will pursue local partnerships and support community organizations.

Get in Touch | Emily Helldorfer | Community Engagement Manager | ehelldorfer@orendapower.com | 917-329-8259

What to Expect

Here is the general timeline for our projects and what neighbors can expect at each stage from today through operation.

Development: The project moves through design and permitting with the City of New York, including the Department of Buildings and the FDNY, among other agencies.
Our Commitment: *We will keep community members informed throughout the design process, provide site renderings and fact sheets, host site walks before construction starts, and connect you directly with your dedicated point of contact.*

Pre-Construction: Site work, continued permitting, and final engineering. Impact to neighbors is minimal with occasional survey crews or site visits, but no heavy equipment or traffic.
Our Commitment: *We'll share the finalized project schedule before any major work begins.*

Demolition: Any existing structures on site are cleared to prepare for construction. Expect a short-term increase in truck traffic and noise during this period.
Our Commitment: *We'll give neighbors advance written notice before demolition starts, keep work within approved hours, and use required dust and noise controls throughout.*

Construction Begins: Site work, foundations, and infrastructure installation get underway. Neighbors should expect increased construction traffic, daytime equipment noise, and active work crews. This phase takes place over several months, and we'll keep neighbors updated on the schedule.
Our Commitment: *We'll follow an approved Maintenance and Protection of Traffic (MPT) plan, post signage for construction routes, and send neighbors regular progress updates to keep you informed.*

Battery Delivery: Battery equipment arrives on site. There will be a period of concentrated delivery traffic while equipment is transported and installed, and you may see temporary road closures near the site during this window. We'll give advance notice before any closures.
Our commitment: *We'll notify neighbors ahead of scheduled delivery windows and coordinate routing and timing with local authorities to minimize disruption.*

Construction Complete: Major construction activity wraps up. Traffic and noise taper off significantly as crews finish site restoration, landscaping, and final screening.
Our commitment: *We'll restore any impacted areas as required by our permit, implement every landscaping and screening commitment made, and confirm completion with our neighbors.*

Operational: After commissioning and testing, the facility goes into service. From this point forward, the project is monitored remotely 24/7, and runs quietly with only occasional maintenance.
Our commitment: *You'll be introduced to our Director of Asset Management, who will be your point of contact for the full life of the project. We'll continue to maintain lines of communication with the local community.*

Decommissioning: When the project eventually reaches the end of its service life, Orenda will notify neighbors in advance and carry out decommissioning in line with our permits and agreements.
Our Commitment: *We'll notify neighbors well in advance of decommissioning, share the removal and site-restoration plan, and follow the decommissioning requirements set out in our permits.*